ThSiSU

Utah Digital Health Commission March 7, 2019 ThSiSU: The Shared Identity Services for Utah

To improve healthcare, the legislature has authorized the Utah Department of Health to facilitate electronic identification of persons across healthcare

ThSiSU: The Shared Identity Services for Utah

ThSiSU is a volunteer committee of public and private stakeholders

- to define and develop identity services/utilities
- and to encourage adoption of identity services for data integrity, patient privacy and efficiency

ThSiSU: The Shared Identity Services for Utah

The principal identity services include

- The secure and private correlation of personal identifiers (Master Patient Indices)
- The timely electronic exchange of information to the appropriate location (Provider Directories)

Healthcare reform requires data exchange

- Patients seek care across organizational boundaries
- Communication gaps exist among care teams
- Quality improvement and cost reduction require
 Community Care Coordination enabled by seamless data sharing and interoperability

Workflow automation: the key to success

- Delivers complete, accurate and timely data in front of clinicians across organizational boundaries
- Provides scalable, secured and standards-based document exchange for patient data
- Automates Electronic Medical Record to Electronic Medical Record integration without manual interruption
- Establishes an ecosystem for notification of clinical events

Shared utilities yield efficiency for data exchange

- Stakeholders can share the costs of infrastructure for automation and data integrity without building redundant systems
- All the healthcare community is raised if the solution is cooperative
- Investments in cooperation jumpstart healthcare innovation and reform

History and background

- Healthcare reform shifts to longitudinal, patient-centered care
- ARRA has funded incentives to use electronic health records
- CMS funding establishes priorities for inter-organizational data
- Utah designates UHIN as the independent exchange hub
- ThSiSU is building out the essential shared services
- Grants are used to build out infrastructure for specific use cases
- CMS 90/10 funding is the leading funding source through 2021

Roles of participating organizations

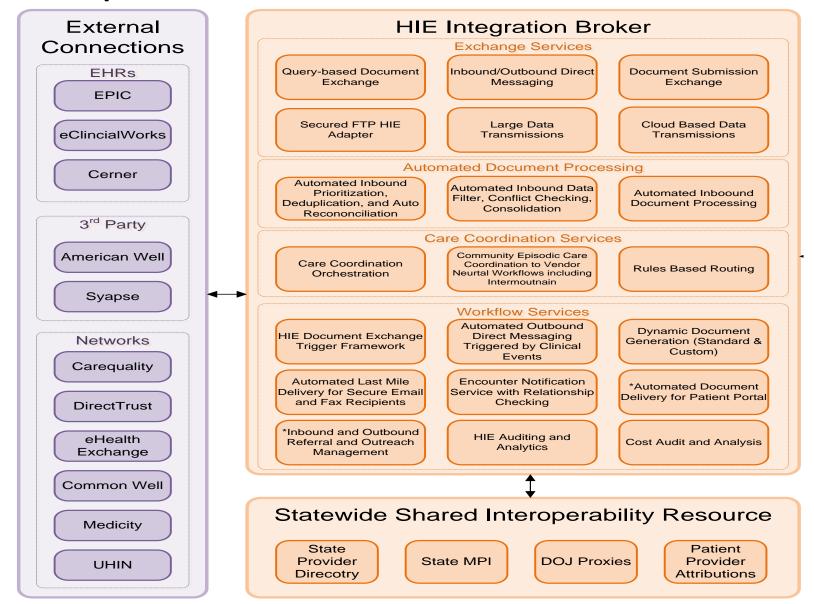
- Standards for national open network participation, patient privacy and data security
 - Carequality
 - Digital Bridge
 - Healthcare Services Platform Collaborative
- Use case prioritization and correlated identification
 - Utah Department of Health
 - Utah Public Health Laboratory
 - Utah Department of Human Services
 - Centers for Medicaid and Medicare Services

- Technical infrastructure and clinical data sources
 - University of Utah
 - Intermountain Healthcare
 - UHIN and its 85-plus clinical data providers
 - Utah Department of Health
- Grant funding for infrastructure
 - AHRQ
 - Centers for Medicaid and Medicare Services
 - Provider organizations

Foundational identity services/utilities

- Patient Identity correlations and proofing for healthcare
- Provider connectivity and receiving preference directory
- Care Teams relationship management for patients to providers
- Patient proxy handling
- Message orchestration for case management

Detailed Components



| | Foundational Identity Service/Utilities | | | | |
|--------------------------------------|--|---|------------|------------------|--------------------|
| State Innovation Model Priorities | Patient identity proofing and verification | Provider electronic receiving specifics | Care teams | Patient proxy | Case orchestration |
| Electronic Birth Certificate | ü | | | ü | |
| Screening orders, tracking, results | ü | ü | ü | ü | ü |
| Pediatrician and community care | ü | ü | ü | ü | ü |
| POLST | ü | ü | ü | ü | ü |
| Advance Directives | ü | ü | ü | ü | ü |
| Emergency Medical Services | ü | | | | ü |
| Poison Control case coordination | ü | ü | ü | ü | ü |
| Skilled Nursing Facility transitions | ü | ü | | | ü |
| Value-based Care case coordination | | ü | ü | | ü |
| Out of network continuity of care | ü | ü | ü | | ü |
| Behavioral Health Care Coordination | ü | ü | ü | ü | ü |
| Insurance Eligibility | ü | ü | | ü | |
| Clinical attachments for claims | ü | | | | ü |
| Research | ü | ü | ü | | |
| Public Health Reporting | | | | | |
| Syndromic Surveillance | ü | ü | | ü | |
| Disease Reporting | ü | ü | | ü | |
| Immunization Information Systems | ü | ü | | ü | |
| Death Registry Coordination | ü | ü | | ü | ü |
| Patient Portal Integration (cHIE) | ü | ü | | ü | ü |

Roadmap of key infrastructure use cases

2018

Outside records for Inpatient workflows

Poison control center consultations

Internal referrals ACO

3rd party screening results

Chronic Disease Surveillance

Digital Bridge Electronic Case Reporting

2019

External referrals

ePOLST

Emergency responder

DOPL Controlled Substance

External Provider Dynamic Directory

Pediatric Patient Summary

Newborn screening orders, tracking and results

Consumer integration

3rd party analytics

Utah Public Health Laboratory genomics

2020

- Community Social Determinants
- Legal relationships
- Dynamic external orders
- Utah digital citizen
- Falls risk scores

Beyond



Increasing focus on simplification and the retirement of bridge solutions